

# Switch to Compass Calling and Toll Free



Successful partnerships - businesses depend on them. So when you choose a telecommunications provider you need to know that they think like you and understand what matters.

Compass Calling packages will deliver to your needs: low prices, clear cost structures and a full suite of services on a robust network that operates to international standards.

## Save on calls

With really low everyday calling rates to mobiles, landlines and international destinations, switching your business calling to Compass can deliver significant savings. Call us now for a quote for your calling and you'll be surprised at what you can save.

## Low every day calling rates

Save on calls to mobiles, tolls and international locations all day every day.

## Toll free numbers

Catch your prospects and customers with encouragement. Let them call you for free.

## Intelligence

Clear and easy information on your communications spend.

## Call routing features

Ensure your customers are connected to the appropriate contact point.

## Call control features

Control toll free access via authorisation lists, PIN codes and mobile or geographical permissions.

## The change is invisible

No need to change your current numbers and no effect on your customers.



## Competitive toll free rates

Compass toll free charges are extremely competitive. For a minimum monthly toll free spend of just \$35 + GST you can expect these per minute rates:

Call from	Answered by	Rate per minute
Local	Landline	\$0.05
National	Landline	\$0.10
Mobile	Landline	\$0.30
Landline	Mobile	\$0.30
Mobile	Mobile	\$0.69

Rates exclude GST.

### Insightful accounts

Your monthly account from Compass is designed to be easy to understand. More than that, we aim to provide useful information enabled via smart services.

Compass also provides a powerful yet easy way to allocate toll call costs by department, staff member or client. By subscribing to the Compass Call Reference or PIN Code services, you can assign a 4-digit code to every call you make. Your calls are then grouped by code on your account, with a subtotal provided for each code. Both services are applied on a phone line basis, leaving you free to include or exclude any line on your account. Call Reference and PIN Codes are completely free of charge when you use Compass.

### Services for your clients

Services such as toll free numbers provide the ultimate encouragement for prospects and customers to contact you. Compass toll free numbers are cost effective. Plus we can include a range of additional routing features to direct your toll free calls to the most appropriate answer point, at the right time of day. That means we can provide comprehensive reporting on your Compass account to grow your business intelligence.

To make things easier, your existing 0800, 0508 or word number can be switched to Compass or you can establish a new number. Please note that there are some toll free numbers which cannot be ported to Compass. Your Compass account manager will advise the details on your first consultation.

### Additional call routing features

#### Menu routing

Allows your callers to direct their call to the most appropriate answer point based on menu options.

#### Geographic routing

If your business operates more than one location, we can let you provide a localised service nationwide by having toll free calls directed to specific numbers based on the call's geographic origin.

### Time of day routing

Directs calls to specific answer points based on the time the call is made to suit your staff availability and ensure your calls are handled efficiently out of hours or on public holidays.

### Optional call control features

#### Authorised Access lists

Allows you to control your costs by disallowing calls from mobile phones, payphones or numbers used by nuisance callers.

You can also specify the numbers or calling areas from which your toll free number will accept calls. For example, you may wish to block calls from mobile phones in general but allow calls from your sale representatives' mobile phones.

#### Confidential PIN

Lets you restrict access to your toll free number by requiring a valid PIN before a call will be connected.

### International toll free

Let overseas clients contact you as easily as your local clients can with an international toll free number. Compass offers toll free numbers in major international destinations; just ask your account manager for details.

### The change is invisible

Best of all, moving your business tolls and toll free to Compass doesn't involve changing your business phone numbers. The change will be invisible to your callers.

Call for more information today on 0800 640 840.

### Who is Compass Communications?

Compass Communications is an independent provider of calling and data services to thousands of business and residential customers across New Zealand. Compass has delivered innovative and technically advanced solutions to an expanding client base since 1995. Today the company employs more than 180 people and operates a multi-million dollar wireless and terrestrial network spanning thousands of kilometres across the country.

For more information about our products and services visit [www.compass.net.nz](http://www.compass.net.nz)